



IMPORTANT BILLING NOTICE

You may have noticed we recently updated our billing and payment provider system. Due to the upgrade we are making the following updates to our meter reading and billing process.

Meter Reading Dates Have Changed — In efforts to reflect more accurate monthly water consumption data for State reporting purposes, we will start reading meters the last week of the month rather than the second week of the month. This will go into effect in February 2023.

Due Dates Have Changed— Since meters will now be read the last week of the month, the billing period will end the last day of the month and bills will be due on the 15th of the following month. We will allow a 10 day grace period before late fees are applied.

Owner/Tenant Responsibility — As a reminder, in accordance with Section 5.1 Account Holders of our Governing Rules and Regulations, all accounts must be established in the property owner’s name. Myoma Dunes Water Company can add a renter to the owner’s account as a cosigner for the renters to receive a copy of the water statement. However, the property owner is the responsible party for all balances due on the property, and must also receive a paper copy of the statement.

WAYS TO PAY YOUR BILL

ONLINE



PHONE



MAIL



AUTOPAY



If you haven't done so already, please visit our website at www.myomawater.com and click “Billing Options” to establish a new online account. If you had auto pay set with our previous provider, you will need to visit Xpress Bill Pay to set up a new Auto Pay. If you were previously signed up for paperless billing, you will need to re-establish this by creating an account and opting in for paperless billing. Call our new toll-free IVR number to pay your bill at (888) 605-0957!

