



# NOTICE TO CUSTOMERS

## MANDATORY WATER CONSERVATION

### WATER SHORTAGE CONTINGENCY PLAN LEVEL 2 CONTINUES

Myoma Dunes Mutual Water Company (MDMWC) continues to monitor drought conditions and is still enforcing **Level 2 Mandatory Water Conservation** restrictions that have been in effect since June 2022. Myoma is happy to report that we have seen 15% savings month over month for the last three months. MDMWC customers saved 28.6 million gallons of water in August 2022! MDMWC has so far seen a cumulative reduction of 8.7% but has not yet reached the states goal of 15% cumulative reduction from July 2021-August 2022 compared to the same months in 2020. We are asking our customers to be a part of the solution and continue to work with us to save water and meet the state's requirements. Avoiding state fines will benefit all the customers we serve. Thank you for doing your part to use water wisely so we can preserve this precious resource.

### PROHIBITED WATER USE

- **Spray irrigation during daylight hours.**
- Washing down sidewalks, driveways, and other hard-scapes.
- Overwatering that causes water runoff from a landscaped area.
- Using a hose without an automatic shutoff nozzle to wash a vehicle.
- Using a fountain or water feature unless the water is recirculated.
- Outdoor irrigation during or within 48 hours of one fourth of an inch (1/4") of rainfall.
- The use of potable water to irrigate ornamental turf within street medians.
- Broken sprinklers shall be repaired within five business days of notification by MDMWC and leaks shall be repaired as soon as practical.
- Restaurants and other eating establishments shall not provide drinking water to patrons, except upon request.

### STATE BAN ON NON-FUNCTIONAL TURF

- Irrigation of non-functional turf is prohibited at commercial, industrial and institutional sites including HOAs.
- Non-functional turf means turf that is solely decorative. It does not include areas that are used for recreation or civic community events or turf areas with trees.
- The states regulation does not ban watering turf with recycled water, watering turf regularly used for recreation or community activities or watering trees or other non-turf plants.

### ENFORCEMENT & FINES

FINES UP TO \$500 PER DAY MAY BE IMPOSED

<b>First Violation</b>	Written warning
<b>Second Violation (within 12 months)</b>	\$100 surcharge
<b>Third Violation (within 12 months)</b>	\$200 surcharge
<b>Subsequent Violations</b>	\$400 surcharge
<b>Additional Information</b>	Fifth violation: \$500 surcharge and possible discontinuance of service

### RECOMMENDATIONS

- \* Skip overseeding and avoid drought penalties, save costs and water!
- \* Adjust your water schedule each month to match seasonal weather conditions and landscape requirements.
- \* Visually inspect irrigation systems to make sure they are working properly.